

Aging Services of Washington
*Advocates for its members in the advancement of innovation,
quality and social responsibility in aging services.*

Residents Rights LTC Ombudsman Program



**Audio Conference
RECORDING ORDER**

Who should participate?

Administrators,
Assisted Living,
Nursing Homes,
Nurse Leadership,
Social Workers &
Resident Services

1.5 CEUs

Guest Speaker

Louise Ryan
State Ombudsman &
Carolyn Edmonds
Assistant State
Ombudsman



Fast—No wasted time,
get right to the subject
matter
Convenient—No travel
Easy—A telephone is all
you need
**Ideal for multiple
listeners!**
Recorded—for
convenient playback.

- Objectives:**
- **Review the Residents Rights Law;**
 - **Gain an understanding of the Long Term Care Ombudsman Program;**
 - **The role and qualifications of the volunteer ombudsman, and;**
 - **How to develop effective partnerships with your community ombudsman.**

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(Print clearly)
Full Name: _____

Organization: _____

Title/Position: _____

Email address: _____

Phone number: _____

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\$5.00 for shipping and handling ~ Please invoice _____

**Registration was
Complimentary!**

Don't delay! Complete this form and fax to: (253) 964- 8876
Phone: (253) 964-8870 * Questions? Email - Pat @ psylvia@agingwa.org
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